

Code of Conduct, reviewed 05.05.2020, originally published on 09.03.2020

Code of Conduct

Code of Conduct is the core of Planmeca's responsible operations, ensuring that everyone at Planmeca has the same understanding of the values and principles that guide our daily work. The principles apply for every employee in all our operating countries. We require all our employees to familiarise themselves with Planmeca's Code of Conduct. We also expect our partners throughout the supply chain to operate responsibly and comply with the Distributor and Supplier Code of Conduct and Anti-Corruption Policy.

We take responsibility for product safety

We are committed to improving the health and wellbeing of people around the world. Our mission is to produce safe and ergonomic products to improve the daily workflow of dental and medical professionals. We are committed to R&D and close collaboration with health care professionals and leading universities. We ensure that our products are developed with strict quality control standards. Each product is carefully tested before it leaves the factory to ensure that our customers only receive products of the highest quality. We follow rigorous quality and sustainability standards applicable to our operations.

We act in compliance with mandatory requirements of applicable legislation

We comply with the mandatory requirements of national and international laws and regulations applicable to our operations. We expect the same from all our business partners. We do not accept any breach of law from our partners and never incite or advise anyone to violate applicable legislation or regulations.

We respect human rights

We are committed to respecting internationally recognised human rights in all our operations and promoting them in practice. Human rights violations in any form, such as the use of child labour or any form of forced labour, are not tolerated. We are committed to the principles of the Universal Declaration of Human Rights and the core conventions of the International Labour Organization (ILO). We expect our partners to respect all internationally recognised human rights.

We are committed to fair business

Decisions at Planmeca are always made in the best interest of the employer. We avoid conflicts of interest between the employer and employees and comply in our operations with all applicable legislation that protects us against unfair business practices and restrictions of competition to support free and fair business practises and competition. We do not tolerate bribery in any form. Bribes are not offered or paid to authorities or any other parties regardless of the cause.

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We treat business information in confidence

We are committed to treating customer information and business secrets in confidence. We aim at maintaining the secrecy of confidential information entrusted to us regarding the company's operations, personnel, customers and business partners, and will not disclose this information to unauthorised parties.

We minimise our environmental impact

We are committed to minimising the environmental impact throughout our supply chain. We comply with all mandatory requirements arising from applicable legislation regarding the environment and environmental protection. We also consider the environment in our production procedures. We strive to minimise our impact on climate change and promote the sustainable use of natural resources in cooperation with our stakeholders. We support and improve circular economy through our future-proof and sustainable product development.

We promote safe, inspiring and equal working environment

We make sure our employees have safe and healthy working environment. We invest in the physical and mental wellbeing of our employees. We treat our employees equally and comply with applicable labour laws. Any discrimination, harassment, threats or insults are not tolerated in any form. We aim to ensure the engagement, motivation and continuous development of our employees.

We contribute to surrounding society

We make sure that our communication is reliable, transparent and comprehensive. We contribute to scientific research and are committed to increasing the quality and availability of dental education worldwide to improve the quality of dental care. Youth employment is a particular focus area for us. We also contribute to different charitable purposes especially related to the health and wellbeing of youth and children.